

CHF, Colegio de Huérfanos Ferroviarios, in Madrid



SERVICES FOR THE ELDERLY
SECTOR:
SOCIAL AND HEALTH CARE



19,000 PARTNERS AT 145
CARE HOMES

PROGRESSIVE EXPANSION OF
SERVICES AT NATIONAL LEVEL

The Colegio de Huérfanos Ferroviarios [School for the Orphans of Railway Workers] in Madrid, CHF, entrusted Clece with the task of optimising the assets of the charitable society and the services it provides to more than 19,000 associates, with a particular focus on services for the elderly. After analysing CHF needs, Clece implemented a series of different actions aimed not only at improving, but increasing, its portfolio of services and extending its reach at national level.

Amongst these actions, Clece started to provide home help and tele-assistance services. In May 2015, the Pablo Neruda care home in Ciempozuelos, Madrid, owned by CHF, was re-opened and from this point Clece assumed responsibility for its integrated management.

In parallel, special conditions were agreed for CHF partners at 145 care homes which Clece manages at national level. This collaboration is now a reality in the Autonomous Communities of Castilla and León, Madrid, and Valencia, and we anticipate its progressive extension across national territory.