



SERVICES FOR  
**people**



## SERVICES FOR PEOPLE

Services for people encompass activities which Clece provides to meet the social, educational and integration needs of citizens, with a special focus on those collectives which require special care; the elderly, dependent people, or those with disabilities.

This area provides social services to the elderly, educational services, inclusion services and social catering.



Social



For the elderly



Education



Social  
catering

## SOCIAL SERVICES

In close collaboration with public administrations, Clece manages 132 centres which include care homes and day centres for the disabled, centres for minors at risk of exclusion, centres for the protection of women, occupational centres for the homeless. To carry out our work we can count on the commitment of 1,273 professionals.

In 2015, Clece continued to manage the Hermano Pedro Adults Centre in Santa Cruz, Tenerife, the CEDRO municipal centre in Vigo for people with drug dependency problems, and the Residential Centre for homeless people in Barcelona. Amongst new contracts concluded, a particular highlight is the contract for the Gámez Morón Centre in Melilla.

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**132**  
help centres for  
vulnerable collectives



## SERVICES FOR THE ELDERLY

Clece is positioned as one of the principal national operators of services for the elderly. In respect of care homes, it provides comprehensive or partial management of 145 care homes and 92 centres. It ensures well-being and quality of life for around 16,700 elderly people at these premises.

In 2015, the growth of our Home Help services, SAD, was notable, with 86,800 people receiving services from a team of 21,400 professionals. Complex services in cities such as Ceuta, Madrid, Málaga, Mataró, Valladolid and Zaragoza carry the Clece seal. This experience supports our international expansion. We have achieved some of our most significant concessions in 2015 in the British cities of Durham, Gateshead and the county of Hampshire. Tele-assistance has also evolved positively thanks to the impetus provided by new contracts such as those with Palma de Mallorca and Vélez-Málaga Town Halls, with 1,200 and 500 users respectively. In total, Clece provides a tele-assistance service for more than 5,100 users.



**108,600**  
elderly people provided  
with services

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**113**  
nursery schools  
managed by Clece

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**8,845**  
children provided  
with services

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## EDUCATION SERVICES

Together with the integrated management of nursery schools, Clece offers auxiliary educational services and escorted school transport. In 2015 Clece continued to provide the integrated management of 113 nursery schools for 0-3 year-olds, with the addition of the Azalea Nursery School of the Pizarra Town Hall in Málaga this year. Two important contracts concluded in this context were the Conciliamos Program in Castilla and León, and the management of the Santiago Ramón y Cajal Public School for Special Education in Getafe, Madrid, which has 120 students with special educational and support needs.





## SOCIAL CATERING

The social catering division, which provides services to hospitals, clinics, care homes, users of home help services, nursery schools, schools, universities, companies and institutions, provides 17.4 million covers per year thanks to the dedication of more than 1,200 professionals. These figures include new concessions in 2015 such as the contract for a home meals service awarded by Málaga Town Hall, and renewed contracts for two Fundación Canaria de Juventud, IDEO, centres for minors.

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# +1,200

social catering  
professionals

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# 17.4

millions meals provided through  
collective catering services



