

Services for People with Reduced Mobility at Luton Airport



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Clece Care Services, CCS, which is an affiliate of the Clece Group in the United Kingdom was awarded the contract to provide a Service for People with Reduced Mobility, PMRs, for Luton airport for a period of 5 years. The award means that we provide services which involve assisting people with reduced mobility to embark, make transfers and connections, and to disembark flights at the fifth largest airport in the United Kingdom in terms of volume. CCS accompanies the user from a designated meeting point, through check-in and security, to embarkation.

With 85 professionals in its workforce and on average assisting 75,000 people every 6 months, this is the second largest contract for this type of service in the United Kingdom. In 2014, a contract was awarded to provide this service to Belfast City airport in Northern Ireland.

75,000

PEOPLE ASSISTED EVERY YEAR