



Adolfo Suárez Care Home

MADRID

In late 2014, the Adolfo Suárez care home for elderly people in a situation of dependency opened its doors in the Madrid district of San Blas, with 280 residential places for elderly people with major dependency, and 60 places in the day centre for elderly people in a situation of dependency.

Integra CEE was awarded the contract by the Region of Madrid to clean and tend to the mealtime areas. The main challenge was how to approach a new model of shared management in which the overall management is in the hands of the authorities, and auxiliary services are outsourced. Co-ordination between the two was key. As well as this co-ordination between the two providers, Integra CEE focused on training employees in a full programme of cleaning techniques, how to run mealtime areas and social skills.

280 residential places

60 day centre users

Specific training programmes

