

MANAGEMENT SYSTEM CERTIFICATE

Site certificate No.:
251436-2017-AQ-IBE-ENAC-CC2

Initial certification date:
19 January 2012

Valid:
19 January 2021 – 18 January 2024

Belongs to Central Office Certificate No.:
251436-2017-AQ-IBE-ENAC

This is to certify that the management system of

CLECE, S.A.

C/ Quintanavides, 19, Bloque 4, 28050, Madrid, Madrid, Spain
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Quality Management System standard:
ISO 9001:2015

This certificate is valid for the following scope:
Services of teleassistance.

Place and date:
Barcelona, 19 January 2021

For the Issuing Office:
**DNV GL – Business Assurance
Gran Via de les Corts Catalanes 130-
136, Pl. 9, 08038, Barcelona, Spain**



Ana del Rio Salgado
Management Representative

Lack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid.

ACCREDITED UNIT: DNV GL Business Assurance España, S.L.U., Gran Via de les Corts Catalanes 130-136, Pl. 9, 08038 Barcelona, Spain - TEL: +34 93 479 26 00. www.dnvgl.es/assurance

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Appendix to Certificate

CLECE, S.A.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
CLECE, S.A.	C/ Quintanavides, 19, Bloque 4,28050, Madrid, Madrid, Spain	Services of teleassistance.
CLECE, S.A. Teleasistencia Valladolid	Avda. Euro, 7, Edif A-1,47009, Valladolid, Valladolid, Spain	Services of teleassistance.