



## Catalonian Health Institute

BARCELONA AND LÉRIDA

The Bellvitge university hospital in Barcelona is one of the five most important hospitals in Spain. This is reflected in the complexity and scope of the cleaning service management, which was awarded to Clece in 2014 by the Catalonian Health Institute. Among other challenges, Clece optimised how human resources were managed and implemented a process automation plan. As a result, improvements were made in various service indicators across more than 95,000 square metres of surface area in the hospital, with capacity for 900 beds, and with a technical-surgery block with 32 operating theatres.

The Catalonian Health Institute called in Clece to implement hospital cleaning management software at the Arnau de Vilanova hospital in Lérida. Called the *ServoElit system*, it is designed to ensure a more effective service by controlling variables such as hospital discharges, cleaning incidents, scheduled cleanings, managing linen and quality controls.

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*95,810 square metres of surface area*

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*900 beds and 32 operating theatres*

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*Processes now computerised*

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